



**Metropolitan Human Services District
Board of Directors Meeting
October 25, 2019
12:30pm
Algiers Behavioral Health Clinic
3100 General DeGaulle Drive, New Orleans, LA 70014**

MHSD fulfills its statutory role as the planning body for the behavioral health, addiction and intellectual/developmental disability services for the residents of Orleans, Plaquemines and St. Bernard Parishes by ensuring that eligible residents in these parishes have access to person centered and recovery focused supports designed to optimize their role in the community.

Minutes

- I. Call to Order
 - Meeting was called to order 12:30p

- II. Attendance
 - A quorum was present consisting of Gary Mendoza, Dr. Joseph Kanter, Michael Pechon, Dr. Cathy Lazarus, Charlotte Parent, Leslie Prest, Mike Miller, Sarah Schirmer; Absent from the meeting were Dr. Marsha Broussard (resigned), Dr. Sarintha Stricklin, Ariel Lloyd and Stanley Simeon. Other individuals in attendance were: MHSD – Rochelle Head-Dunham, MD, FAPA; Traci Brown; Sharon Barnett-Starks and Kimberly Bourque.

- III. Approval of the September 27, 2019 Minutes
 - Charlotte Parent asked for correction to the September 27, 2019 minutes. The minutes show her as being both present and absent. Charlotte Parent stated she was absent. Minutes were approved with the corrected attendance. Motion to correct and accept the minutes as corrected by Michael Pechon, 2nd by Mike Miller, all in favor, motion passed.

- IV. Monitoring Reports
 - Monthly Dashboard
 - Dr. Rochelle Head-Dunham reviewed the monthly dashboard with the board of directors and fielding any questions that were asked. Discussed priority population and number of patients seen by MHSD. Dr. Dunham discussed the benchmarks met as shown on the dashboard. Number of services provided by each program were discussed.
 - 1st Quarter Ends Report
 - Dr. Dunham discussed the developing of the centralized scheduling of services at all clinics at MHSD. This will help with efficiency and maximizing the productivity of the clinicians at each clinic. Show rate has gone up due to walk in on demand scheduling. Discussed introduction of telepsych being introduced and used at MHSD in the coming months. The lowest show rate is for addiction. Once the person is engaged in care, they tend to show for subsequent appointments. The key is to get the person to the first appointment.

Dr. Dunham discussed collaboratives and partnerships established to help with continuum of care for persons served.

Discussed the United Value Base Program to help with best practices and saving of funds through analysis.

Discussed Telepsych services in Plaquemines Parish to help with youth services in the parish.

Financial Reports were reviewed by the board and discussed.

- Motion by Dr. Kanter to approve the October Reports; 2nd by Leslie Prest; all in favor, motion passed.

V. Decision Information

No decision information was presented

VI. Consent Agenda

- Dr. Kanter extended thanks to MHSD and Dr. Dunham for assisting in the counseling of persons in need during the Hard Rock Hotel accident in the New Orleans Downtown Area.
- It was formally announced that Dr. Marsha Broussard has resigned from the MHSD Board as a representative for Orleans Parish.

VII. Self-evaluation

Round table discussion to evaluate this meeting.

VIII. Adjourn

- Motion to adjourn the meeting was made by Dr. Cathy Lazarus, 2nd by Michael Pichon; all in favor, motion passed.